

Cleaning, Disinfection, and Sterilization at Personal Service Establishments

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Introduction

Health concerns regarding the transmission of infections at personal service establishments (PSEs) are often mitigated by public health inspectors (environmental health officers). Inspection of PSEs are carried out to ensure that premises have adequate cleaning, disinfection, and sterilization protocols to reduce the risk of transmitting pathogens such as human immunodeficiency virus (HIV), hepatitis B virus, hepatitis C virus, and herpes simplex virus, as well as fungal and bacterial infections of the skin.^{1,2}

This document is intended for use by public health inspectors and clarifies the role of cleaning, disinfection, and sterilization in reducing the risk of injury and transmission of communicable diseases in PSEs. Concerns regarding disinfectants (health effects, dangers of mixing, effects on equipment) and unreliable methods of achieving sterilization are discussed. Furthermore, common equipment and instruments in PSEs are classified as critical, semi-critical, and non-critical items (using the Spaulding classification) and tabulated with their recommended levels of disinfection/sterilization. It is important to note that many critical items (e.g., piercing studs and disposable tattoo needles) are often pre-sterilized, single-use, and disposable.

Cleaning

Cleaning involves the removal of debris (organic and inorganic material) from a surface. This is accomplished by using mechanical methods (e.g., manual scrubbing, ultrasonic cleaning) in combination with detergents and water. Floors and furniture are routinely cleaned and, if necessary, may only require low level disinfection. Nonetheless, operators of PSEs are expected to have a regular cleaning schedule and documented procedures for cleaning, disinfection, and sterilization.

Cleaning is a critical step in the processes of disinfection and sterilization, as these latter treatments require a surface with minimal organic/inorganic load so the activity of the disinfectant or sterilant will be focused on destroying microorganisms.^{3,4} Proper cleaning is especially important for items requiring high-level disinfection or chemical sterilization, including callus removal blades and piercing needles. Inadequate cleaning of instruments and surfaces increases the risk of disease transmission; proper cleaning is especially important in settings where procedures require pre-sterilized equipment (e.g., tattoo/piercing establishments).

Disinfection

Disinfection involves the destruction of pathogenic or potentially pathogenic microorganisms (bacteria, viruses, fungi, endospores) from an environmental surface or inanimate object. ⁵ The use of chemicals and wet-pasteurization (e.g., exposure to hot water for a sufficient period of time) are methods of disinfecting surfaces. Disinfectants are classified by Health Canada according to standards in the *Assessment of Efficacy of Antimicrobial Agents for Use on Environmental Surfaces and Medical Devices* (CAN/CGSB-2.161-97) from the Canadian General Standards Board. ⁵ Three general levels of disinfection (low, intermediate, high) exist and are based on the type of organisms they destroy and levels of disinfection for which they are intended (see Table 1).

Efficacy of disinfection

Several factors can impact the effectiveness of disinfectants, including:

- Bioburden (organic and inorganic load);
- Number and type of microorganisms present;
- Texture and composition of the item/surface being disinfected;
- Concentration and type of disinfectant;
- Contact time (period of time surface is exposed to treatment).

To maximize the effectiveness of disinfection³:

- Ensure there is substantial reduction in bioburden through adequate cleaning prior to disinfection.
- Consider the type of microorganisms that can potentially be present on the surface to be treated (e.g., Is the surface exposed to blood, skin, and other debris?).
- Consider the texture and composition of the item being treated (e.g., size, crevices, joints, many parts).
- Choose the appropriate type and concentration of chemical for the objective level of disinfection required (i.e., high, intermediate or low level).
- Ensure proper use of the disinfectant by following the manufacturer's instructions (e.g., allow for adequate contact time, many require air drying vs wiping to remove residual).

Level of disinfection for items at personal service establishments

Depending on the type of instruments used and procedures performed at a PSE, particular levels of disinfection are required to minimize health risks. Instruments can be categorized into critical, semi-critical, and non-critical items, depending on their required level of disinfection (summarized in Table 2). Although this classification system is intended for devices used at health-care settings, some provinces have adapted this system for PSEs. 1,6,7

Instruments and equipment used directly for invasive procedures are often single-use, sterile, and disposable. This standard is used in many provincial guidelines for PSEs in order to reduce the risk of transmitting diseases through critical instruments or equipment that cannot be adequately disinfected or sterilized between uses. These pre-sterilized items (e.g., disposable tattoo needles) must be kept in their original sterile packaging, used promptly after opening, and appropriately disposed of after use. Disposable coverings (e.g., plastic wrap or bag) are used to

cover instruments or equipment that cannot be easily disinfected or sterilized between uses (e.g., tattoo machines, electrolysis control panels).

Drug Identification Number (DIN)

Disinfectants/sterilants are classified as drug products and must be approved by Health Canada before they can be sold in Canada.⁵ Health Canada ensures that disinfectants and sterilants are in compliance with regulations governing labelling (including instructions for use), safety, and good manufacturing practices and also reviews manufacturers' claims about the product (e.g., whether it is a sporicide, virucide, bactericide).^{5,8} Once approved, unique eight-digit Drug Identification Numbers (DINs) are assigned to products.

Consumers, including PSE operators and staff, should be aware that using drug products without a DIN may be unsafe or ineffective for their intended purposes (e.g., disinfection). A database for drug products including disinfectants, approved for sale in Canada, can be found at the Drug Product Database.⁹

Concerns with disinfection

Health effects associated with disinfectants

By definition, disinfectants are intended for use on inanimate objects and surfaces to destroy microorganisms; adverse effects may result if living tissue is exposed to disinfectants. Generally, acute dermal or inhalation exposure to chemical disinfectants may cause skin, eye, and respiratory tract irritation, burning sensations, blistering, and burns. ^{3,10,11}

Chronic inhalation exposure can occur in occupational settings where high-level disinfectants are used frequently without proper ventilation or use of personal protective equipment, including nitrile gloves and safety goggles. Chronic effects may persist even with the absence of exposure to disinfectants.

Although many disinfectants are respiratory and skin irritants, glutaraldehyde, a high level disinfectant, is especially known for its adverse health effects resulting from occupational exposure. ¹² It is extremely toxic and use of the product requires adequate ventilation and protective equipment to minimize the level of exposure. Furthermore, inadequate rinsing of residual disinfectant can lead to adverse health effects in persons subsequently exposed to the equipment or instrument. For example colitis (inflammation of the colon) reportedly has been induced by glutaraldehyde disinfectant residual on endoscopes. ¹³

Public health inspectors may work with operators to review the disinfection products at PSEs to ensure there is adequate equipment, storage area, and physical space to prevent health hazards from occurring when using or handling a product. Furthermore, these chemicals should be stored in areas only accessible to staff (e.g., away from non-employees or children). To protect themselves and their clients, personal service workers are encouraged to read and understand the manufacturer's recommended safety precautions and instructions before using any chemical products (e.g., product labels, material safety data sheets/MSDS).

Dangers of mixing different types of disinfectants

Different types of disinfectants should never be used simultaneously. Many disinfectants are oxidizers that readily react with other compounds to generate toxic by-products which may

result in adverse health effects. Bleach (chlorine-based disinfectant) is a readily available multipurpose disinfectant which, if mixed with other disinfectants or cleaning products, can create hazardous conditions. Public health inspectors may review sanitation procedures with operators to ensure mixing of products does not occur.

Chlorine compounds and ammonia

Mixing chlorine-based disinfectants with ammonia-based products (e.g., QUATs) generates chloramines.¹⁴ Chloramines have a characteristic odour commonly associated with chlorinated swimming pools. Besides neutralizing the disinfectant activity of the chlorine-based disinfectant, the formation of chloramines can cause skin, eye, and respiratory tract irritation and induce asthma in sensitive individuals.^{15,16}

Chlorine compounds and acids

Chlorine gas can be released from reactions between chlorine-based disinfectants and acidic products (e.g., peroxyacetic acid, acetic acid). This gas reacts with moisture to form acids (hydrochloric and hypochlorous acid) which can irritate the skin, eyes, and respiratory tract. Exposure may lead to coughing, chest tightness, breathing difficulty, headache, and nausea. Asthma-like symptoms may result and could lead to a build up of fluid in the lungs, as well as chest pain. Unconsciousness or death can result from inhalation of high concentrations (1000 ppm) of chlorine gas. 18

Chlorine compounds and peroxides

Oxygen gas may form when chlorine compounds and peroxide products mix (e.g., hydrogen peroxide, accelerated hydrogen peroxide). ¹⁴ Bubbling may cause spills if large volumes are mixed rapidly. This can lead to splashing of these corrosive disinfectants onto the skin or into the eyes, causing irritation or chemical burns.

Adverse effects on equipment

In general:

- Chlorine-based disinfectants may corrode metal and destroy adhesives.³
- Accelerated hydrogen peroxide (7%) and hydrogen peroxide (6%) are strong oxidants and can damage iron, brass, zinc, and copper.¹⁹
- Alcohol (60-95%) can damage rubber and plastic.³
- lodophors may corrode metals as well as stain synthetic materials.⁴

Sterilization

Sterilization is a level of disinfection that involves the complete destruction of *all* microorganisms, including bacterial endospores.^{3,5} This high level of decontamination requires specialized equipment and vigilant monitoring to maintain efficacy. Methods include the use of high temperature steam/dry air under pressure (autoclave), ethylene oxide gas, hydrogen peroxide gas plasma, or chemical sterilants. Autoclaves may be used as a method of sterilization in some PSEs, including tattoo parlours. Autoclaves should be tested on a regular basis, as specified by the health authority; records of their tests should be kept for inspection purposes (e.g., monthly spore testing).²⁰ Some high level disinfectants can also be used as chemical sterilants (i.e., they are sporicidal) but take a significantly longer processing/contact time (many hours) to achieve sterilization.

Health departments may require tests and/or records that show the efficacy of any method used for sterilization before they are approved for use. For example, this is usually the case if operators are using methods of treatment that claim to be effective for sterilization but have yet to become an established practice. Some examples are provided in the following section.

Unreliable methods for achieving sterilization

Misconceptions regarding sterilization have been exacerbated by the wide-spread availability of antimicrobial technologies, products, and methods. Many of these methods are inadequate to achieve an acceptable level or standard of treatment, including: use of ultraviolet radiation, glass bead "sterilizers," pressure cookers, ultrasonic cleaners, microwave ovens, and pasteurization (hot/boiling water). When used in combination with approved sterilization methods or as methods of pre-cleaning or disinfection, some of these methods can maximize the effectiveness of sterilization methods such as autoclaving or chemical sterilization.

Public health inspectors may encounter some of the outlined methods during an inspection and will need to ensure that adequate sterilization methods are being applied or that only single-use, disposable equipment is used. Prospective operators may also inquire about the type of sterilization equipment that would be adequate for the types of services performed at their establishment.

Ultraviolet (UV) radiation

By exposing microorganisms to sufficient doses of UV radiation, they can be inactivated (i.e., cannot reproduce). However, the major disadvantage of this technology is that microorganisms are shielded from their antimicrobial effects by any debris between the microorganism and the source of UV radiation; therefore, the necessary disruption of nucleic acid for inactivation cannot be achieved. Debris on the instruments, as well as irregular shapes or crevices, can effectively prevent UV light from penetrating microorganisms. Additionally, not all pathogens can be inactivated; bacterial spores are resistant to UV radiation and require prolonged exposure to inactivate them, rendering this method impractical for sterilization. ^{22,23} UV radiation should only be used as a secondary form of treatment, following the use of an approved method of disinfection.

Glass bead sterilizers

This method relies on exposing small instruments to superheated glass beads (approx. 230°C) to inactivate microorganisms. The efficacy of this technology has been disputed because the temperature of the instrument being sterilized cannot be monitored or assured to reach sterilization conditions. Inconsistent heating, air gaps, and irregular shapes or crevices of instruments can impede sterilization and lead to unacceptable risks.^{4,24}

Pressure cookers

The pressure generated by heating water in a sealed vessel can allow water to heat up to temperatures above 100°C without boiling. Although conventional pressure cookers may achieve temperatures and pressures similar to autoclaves, the reliability of pressure cookers to maintain sterilization conditions is questionable. Time, pressure, and temperature monitoring is inadequate and accuracy cannot be assured. Importantly, household pressure cookers are not required to meet the same quality standards (e.g., ANSI/AAMI ST55, EN 13060) or validation/regulatory requirements for the construction and operation of autoclaves, as the intended use of each device is drastically different. However, tabletop autoclaves are available and acceptable for sterilization purposes.

Microwave ovens

Studies have shown that the standard of sterilization cannot be reliably achieved through the use of conventional microwave ovens. This standard is based on the inactivation of the extremely heat resistant spores of *Bacillus stearothermophilus* bacteria (*B. stearothermophilus*).

Spores of *B. stearothermophilus* remain active even after extended irradiation using high powered microwave ovens (e.g., 1400W microwave oven for 20 minutes). ^{25,26} Furthermore, the effectiveness of microwave irradiation is dependent on water availability and type of material. ²⁶⁻²⁹ Uneven distribution of heat/microwaves may lead to *cold spots* and inconsistent results. ^{3,4,30} This issue is especially important for objects that have a complex internal structure.

Other issues include: fire and explosion hazards, risk of burns/injury, compromised integrity of objects (e.g., plastics melting), electrical arcs from metal objects, and mechanical malfunctions.

Ultrasonic cleaners

These devices, when used with a cleaning solution, are used for cleaning by means of mechanical action from the implosion of cavitation bubbles (small air bubbles) generated by ultra-high frequency sound waves. As these devices are very effective for cleaning, their use prior to autoclaving or chemical sterilization may be recommended or required by some health authorities. However, ultrasonic cleaning has no significant effect on inactivating microbes and is not acceptable as a replacement for either disinfection or sterilization.

Studies have noted that cleaning solution itself can harbour microbes and attach to surfaces of subsequently cleaned instruments. The ultrasonic solution should be changed daily, as per manufacturer's instructions, or as required upon visual inspection. A cover/lid must be used to prevent the escape of aerosols generated during the operation of ultrasonic cleaners, as they can carry pathogens through the air.

Pasteurization

Exposing instruments to hot (e.g., 70°C for 30 minutes) or even boiling water is inadequate for sterilization as the temperatures are insufficient to inactivate bacterial endospores.^{3,21} Steambased sterilizers are required in order to produce temperatures high enough to inactivate bacterial endospores (e.g., 121°C for 30 minutes).

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Table 1. Examples of high-, intermediate-, and low-level disinfectants

Level of disinfection 1,3,5	Example disinfectant trade names				
High-level disinfection (HLD): Destruction of all microbial pathogens, including mycobacteria; levels of spores are reduced but high levels of spores are not completely eliminated at practical exposure times.	 Cidex®, MetriCide®, Omnicide®, Sonacide®, Wavicide® Cidex OPA®, MetriCide® OPA Plus ACCEL® CS 20, RAPICIDE PA®, STERIS 20 5.25-6.15% household bleach (1:10 diluted to achieve 5000 ppm) 				
Intermediate-level disinfection (ILD): Destruction of all microbial pathogens; has mycobactericidal properties, but spores are not eliminated by this level of disinfection.	 BioMERS, BioSURF, BioTEXT, BM-6400™, Gamut Plus, Instrubex-E, SEPTeFX® 7D-TEXT, tb Minuteman, T³6® Disinfex 5.25-6.15% household bleach (1:50 diluted to achieve 1000 ppm) 				
Destruction of most microbial pathogens, but does not reliably kill mycobacteria, fungi, and non-lipid viruses; spores are not eliminated by this level of disinfection.	 Barbicide, Zepamine-A Environ[™] LpH[™], Lysol Virox 5, Carpe Diem 5.25-6.15% household bleach (1:500 diluted to achieve 100 ppm) 				

Table 2. Common critical, semi-critical, and non-critical items found at personal service establishments $^{\star 1-3,5,6,33-35}$

Item classification	Description	Risk of transmitting infection if contaminated	Minimum level of treatment to reduce risk	Items at personal service establishments [†]					
				Body Piercing	Tattooing/ Micropigmentation	Electrolysis	Hairdressing/ Barbering	Esthetics (waxing, makeup, manicure/pedicure, etc.)	
Critical	Items that present a high risk of infection if they are not sterile (such as items that enter/penetrate into sterile tissues of the body ^a)	Extremely high	Sterilization	Piercing needles Needle pushers Needle receiver tubes Insertion tapers Clamps Forceps Containers that hold sterile instruments Ring-opening or ring-closing pliers Implants Jewellery (rings, studs, barbells) inserted into a new piercing Gauze for aftercare	 Tattooing needles^b Needle bar^b Metal tube^b Grip^b Gauze for aftercare 	Electrolysis needles Hypodermic needles/ lancets Forceps	Fixed straight razors (single- use disposable recommended)	Lancets Tweezers (if used to break skin and remove ingrown hairs) Extractor needle and loop (single-use disposable recommended)	

^{*}This table is meant to illustrate how some PSE tools are categorized with respect to required level of disinfection. Since these categorizations may differ slightly by jurisdiction, applicable provincial/territorial guidelines should be consulted to obtain information on levels of cleaning, disinfection, and/or sterilization required for specific tools.

[†]Note: Any reusable instrument or equipment that is suspected to have contact with blood or bodily fluids must be disinfected with a high level disinfectant, at minimum.

Semi-critical	Items that contact mucous membranes or non-intact skin, but do not normally penetrate sterile areas of the body	Moderate to high	High level disinfection	Calipers Swabs/gauze for cleaning	Pigment/ink trays Chuck/clamp ^b	 Scissors Cords^c Needle holder pin device^c Needle holder tip^c Eye protection 	Electric clippers/blades Razor handles/cradle (if used on skin) Razors for hair Crochet hooks	Makeup/facial: • Applicators contacting open lesions/infection • Comedone extractor loop Manicure/pedicure: • Recirculation systems (foot baths) • Callus removal blades • Cuticle pushers • Cuticle scissors • Drill bits
Non-critical	Items that only contact intact skin and not mucous membranes during routine use	Low	Intermediate- or low-level disinfection	Ear piercing device Service trays Furniture Floors	 Spray bottle Clip cord^b Motor frame^b Service trays Dirty-instrument container 	Swabs/ gauze for skin preparation Control knobs/ buttons ^c Service trays Magnifying lamp/glass Dirty- instrument container	 Combs/ brushes Scissors Service trays 	Makeup/facial: Brushes Electrodes Glass ventouse Waxing: Eye protection Spatula Personal (roller) applicators Manicure/Pedicure: Clippers/nippers Nail files Manicure/pedicure bowls

^a includes items that carry/contact substances or objects which are destined to penetrate the body (e.g., containers or trays that contact sterile items or fluids)

^b part of tattoo machine

^c part of epilator (electrolysis machine)

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